



## Institute of Engineering, Technology & Management

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## **DVV** Clarifications

1.4.1 Institution obtains feedback on the academic performance and ambience of the institution from various stakeholders, such as Students, Teachers, Employers, Alumni etc. and action taken report on the feedback is made available on institutional website

HEI Input : A. Feedback collected, analysed, action taken & communicated to the relevant bodies and feedback hosted on the institutional website

| DVV Clarifications   | Link for the supporting documents  |
|--|--|
| <ol> <li>The HEI has made feedback analysis available on their webpage, accessible via the following link:<br/>(https://nietm.in/feedback/). Several sample filled-in feedback forms are also available on the website.</li> <li>HEI must provide an academic year-wise analysis of student complaints received through its website. Such complaints could include minor issues like a broken window or a fused light. Therefore, it is essential for HEI to furnish receipts, repair bills, or any relevant e-transfer documentation corresponding to expenses incurred in resolving these issues during the five academic years under assessment.</li> </ol> | The links containing<br>the support documents<br>as sought by DVV is<br>given in the below<br>table for kind approval. |

## **Supporting Documents**

| DVV Clarifications  | Link for the supporting documents |
|---|-----------------------------------|
| HEI must provide an academic year-wise analysis of student<br>complaints received through its website. Such complaints could<br>include minor issues like a broken window or a fused light. Therefore,<br>it is essential for HEI to furnish receipts, repair bills, or any relevant e-<br>transfer documentation corresponding to expenses incurred in<br>resolving these issues during the five academic years under<br>assessment. | <u>View</u>                       |
| Link to the Feedback Tab on HEI Website   | <u>View</u>                       |