

Grievance Redressal Committee

A Grievances Redressal Committee has been established in our institution to settle genuine grievances of students related to academic and non-academic matters, such as assessment, victimization, attendance, charging of fees, conducting of examinations, harassment by fellow students or teachers etc., if and when they arise.

Objectives:

- To develop an organizational framework to resolve genuine Grievances of students.
- To provide the students access to immediate, hassle free resource to have their grievances redressed.
- To make the institution student-friendly.

Procedure for Redressal of Students Grievances by NIETM

- An aggrieved student may submit an application seeking redressal of grievance through giving application to Coordinator by hand written .
- On receipt of an online complaint, the institution shall refer the complaint to the appropriate student's Grievance Redressal Committee, along with its comments within 15 days of receipt of NIETM , as the case may be, shall fix a date for hearing the complaint which shall be communicated to the institution and the aggrieved student.
- An aggrieved student may appear in person or authorize a representative to present the case.
- While dealing with the complaint, the Committee shall observe the law of natural justice and hear the complainant and concerned people.
- If the student is satisfied with the redressal offered by the committee or the grievances resolved by the NIETM .

Grievance and Redressal Committee meeting Members Present

Sr No	Name of Staff	Designation	Position
1	Dr M K Rahangdale	Director	Chairperon
2	Prof Prashilkumar Ingle	Coordinator	Electrical Department
3	Prof Manish Thool	Member	Electrical Department
4	Prof Pranita Chandankhede	Member	Comp Sci Engg
5	Prof Kshitij Chauhan	Member	MBA
6	Prof Priya Farkade	Member	Comp Sci Engg
7	Prof Shantaram Thakre	Member	Non Teaching
8	Ms Saloni Prasad	Member	Student
9	Mr Jay Sonone	Member	Student

Minutes of meeting for Grievance Redressal Cell

Date-05 September 2020

Time-10:00-12:00pm

Venue-Dr Babasaheb Ambedkar Seminar Hall

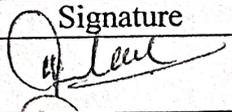
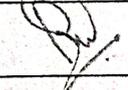
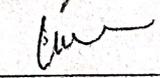
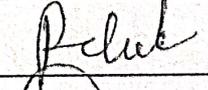
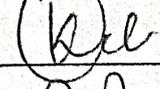
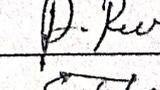
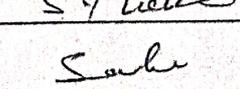
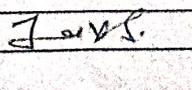
Meeting Headed by- Prof Prashilkumar Ingle

In Attendance: Prof Manish Thool and Prof Pranita Chandankhede I, III,V,VII Students

Points discussed

The meeting was conducted on 05 September 2020

1. Introduction to students about Grievance Redressal Cell Committee
2. Explanation regarding role of Grievance Redressal Cell
3. Use of mobile phones during lectures is prohibited
4. To make officials of college responsive, accountable and courteous in dealing with students
5. To ensure effective solution to the students grievances with an impartial and fair approach
6. Redressal of students Grievances to solve their academic and administrative problems
7. To co-ordinate between students and departments/sections to redress the grievances
8. To guide ways and means to the students to redress their problems

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1	Dr M K Rahangdale	Director	Chairperon	
2	Prof Prashilkumar Ingle	Coordinator	Electrical Department	
3	Prof Manish Thool	Member	Electrical Department	
4	Prof Pranita Chandankhede	Member	Comp Sci Engg	
5	Prof Kshitij Chauhan	Member	MBA	
6	Prof Priya Farkade	Member	Comp Sci Engg	
7	Mr Shantaram Thakre	Member	Non Teaching	
8	Ms Saloni Prasad	Member	Student	
9	Mr Jay Sonone	Member	Student	

Minutes of meeting for Grievance Redressal Cell

Date-04 September 2022

Time-10:00-12:00pm

Venue-Dr Babasaheb Ambedkar Seminar Hall

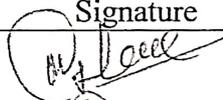
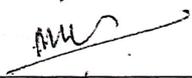
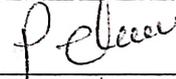
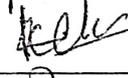
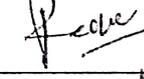
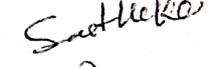
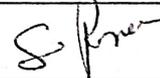
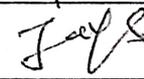
Meeting Headed by- Prof Priya Farkade

In Attendance Prof Kshitij Chauhan and Prof Pranita Chandankhede II, IV,VI,VIII Students

Points discussed

The meeting was conducted on 04 September 2022

1. Prof Mrs S P Muley, PCE,Nagpur addressed all students & staff and- emphasised on Dress Code, wearing Blazer , seeing patients on priority "patient first and always". He also emphasised filling up the investigation form completely
2. She advised all students & staff to be polite, cordial and courous to all patients and relatives. Thereafter, meeting was declared open and, complaints, suggestion were invited."

Name of Staff	Designation	Position	Signature
Dr M K Rahangdale	Director	Chairperon	
Prof Prashilkumar Ingle	Coordinator	Electrical Department	
Prof Manish Thool	Member	Electrical Department	
Prof Pranita Chandankhede	Member	Comp Sci Engg	
Prof Kshitij Chauhan	Member	MBA	
Prof Priya Farkade	Member	Comp Sci Engg	
Mr Shantaram Thakre	Member	Non Teaching	
Ms Saloni Prasad	Member	Student	
Mr Jay Sonone	Member	Student	



Maitrey Educational Society's

Nagarjuna

Institute of Engineering, Technology & Management

College Address : Village Satnavari, Amravati Road, NAGPUR - 440 023

Mobile No. : 9579850361, 362, 363

E-mail : maitrey.ngp@gmail.com Website : www.nietm.in

Date: 02.12.2022

Minutes of the student Grievance and Redressal committee meeting Members Present

S.N.	Name of Staff	Designation	Department
1.	Dr.S.M.Kelo	Chairperson	Principal
2	Prof. Ashwini Walde	Co-ordinator	Electrical Department
3	Prof. Rasik Upadhye	Member	Physics Department
4	Prof. Prashil Ingle	Member	Electrical Engg.
5	Mr.Umesh Khobragade	Member	Non Teaching
6	Mr.Shantaram Thakre	Member	Non Teaching
7	Mr.Akshay Budhe	Member	Student
8	Mr.Harshal Nannaware	Member	Student
9	Mr.Sudarshan Khandare	Member	Student

Student Grievance and Redressal committee met on 01.12.2022 at 11.00 am in Board room of NIETM

Complaint I.

Sudarshan Khandare III year Mechanical Engineering has expressed his wish to provide GATE study material related to Mechanical Engineering in the Library.

Suggestion given by the student was noted. The committee requested the Librarian to purchase GATE study material related to Mechanical Engineering for the Library, The committee ensured that the grievance will be sorted out within 15 days.

Complaint 2.

Ms.Shweta Gondane, III Year Computer Science & Engineering has expressed his grievance related to the use of plastic cup for Tea in canteen.

Suggestion given by the student was noted. The committee requested the AO of NIETM to advise the Canteen proprietor to use biodegradable material. The committee ensured that the grievance will be sorted out within in 15 days.

Coordinator

Chairperson

Principal

Copy To

4. The Principal

5. IQAC Coordinator

6. All HOD'S

Principal

Principal
Nagarjuna Institute of Engineering
& Technology & Management



GRIEVANCES & REDRESSAL COMMITTEE

AIM: In order to ensure transparency by Technical institutions imparting technical education, and with objective of preventing unfair practices and to provide a mechanism to innocent students for redressal of their grievances.

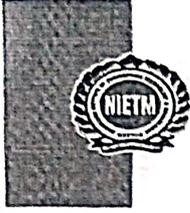
The grievances at departmental level are governed by the concerned mentors, class Coordinators and Department Heads. Unresolved grievances at the departmental level are referred to the Grievance Redressal Cell of the institution.

Structure & Constitution of the Grievances & Redressal Committee

Sr. No.	Name	Designation	Position	E-Mail
1.	Dr.S.M.Kelo	Principal	Chairperson	drsmkelonietm@gmail.com
2	Prof. Ashwini Walde	Assistant Professor	Dean Student Welfare	ashwininietm@gmail.com
3	Prof. Rasik Upadhye	Assistant Professor	Member	rasikupadhye@gmail.com
4	Prof. Prashil Ingle	Assistant Professor	Member	prashilinglenietm@gmail.com
5	Mr. Umesh Khobragade	Clerk	Member	Umeshkhobragade34@gmail.com
6	Mr.Shantaram Thakre	Accountant	Member	Darshanbahadure678@gmail.com
7	Mr. Akshay Budhe	III Year-Civil	Member	akshaybudhe@gmail.com
8	Mr.Harshal Nanaware	III Year-Computer	Member	Harshal67@gmail.com
9	Mr.sudarshan Khandare	III Year Mechanical	Member	Sudarshan56nietm@gmail.com

Grievances mail id: nietmgrievances@gmail.com

Principal
Principal
Nagarjuna Institute of Engineering
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Students Grievances and Redressal Committee

MEETING

1.12.2022

Today on 01/12/2022, Thursday from 11:00 A.M. onwards a meeting of grievance of redressal committee (GRC) held at the Board room to discuss following agenda in presence of following members:

S.N.	Name of Staff	Designation	Department	Signature
1.	Dr.S.M.Kelo	Chairperson	Principal	
2	Prof. Ashwini Walde	Co-ordinator	Electrical Department	
3	Prof. Rasik Upadhye	Member	Mech.Engg.	
4	Prof. Prasheel Ingle	Member	Electrical Engg.	
5	Mr.Umesh Khobragade	Member	Non Teaching.	
6	Mr.Shantaram Thakre	Member	Non Teaching.	
7	Mr.Akshay Budhe	Member	Student	
8	Mr. Harshal Nannaware	Member	Student	
9	Mr.Sudarshan Khandare	Member	Student	

Agenda

1. Scope of the committee
2. Time bond redressal of grievances received if any.
3. Procedure for submitting grievance.

Principal

Principal

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Date: 12.08.2022

Minutes of Meeting

Meeting Chaired by : Dr.S.M.Kelo Principal NIETM
Venue : Dr. Babasaheb Ambedkar Seminar Hall
Timing : 2.00 pm

The meeting of the Students' Grievances Redressal Committee started at 12.15 p.m. under the Chairmanship of Dr.S.M.Kelo Principal NIETM

The following members were present:

1.	Dr.S.M.Kelo	Chairperson
2	Prof. Ashwini Walde	Co-ordinator
3	Prof. Rasik Upadhye	Member
4	Prof. Prashil Ingle	Member
5	Mr.Umesh Khobragade	Member
6	Mr.Shantaram Thakre	Member
7	Akshay Budhe	Member

Mr.Harshal Nannaware ,Mr. Sudarshan Khandare telephonically informed their inability to attend the meeting. Leave of absence was granted for both

Initially the Coordinator welcomed all the members. Afterwards the business of the meeting started by taking the agenda for consideration item by item.

Agenda:

Item No. 1: Introduction, Scope and Functions of the newly appointed committee.

Item No. 2: Procedure of submitting grievance.

Item No. 3: To read and confirm the minutes of the previous meeting of Students' Grievances Redressal Committee, held on 31/05/2022

Item No. 4: Fresh representation received from students.

Principal

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Attendance Sheet

Time: 12.15 pm

Date: 12.08.2022

S.N.	Name of Staff	Designation	Department	Signature
1	Prof. Ashwini Walde	Coordinator	Electrical Department	A Walde
2	Prof. Rasik Upadhye	Member	Mechanical Engg.	R Upadhye
3	Prof. Prashil Ingle	Member	Electrical Engg.	P Ingle
4	Mr. Umesh Khobragade	Member	Non Teaching	U Khobragade
5	Mr. Shantaram Thakre	Member	Non Teaching	S Thakre
6	Mr. Akshay Budhe	Member	Student	A Budhe
7.	Mr. Harshal Nanaware	Member	Student	H Nanaware
8.	Mr. Sudarshan Khandare	Member	Student	S Khandare

Principal

Principal

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Composition of Internal Complaint Committee (ICC)
Academic Year 2022-23

Sr.No.	Committee Member	Designation	Nomination	Mobile No.
01	Dr.Sushma Trivedi	Associate Professor	Preciding Officer	9607321951
02	Prof. Ashwini Wade	Assistant Professor	Member	8999440482
03	Prof. Rasik Upadhye	Secretary	Member	8698402648
04	Mrs.Warsha S.Ghadge	NGO	Member	9422105069
05	Mr.Umesh Khobragade	Admin	Member	9823830335
06	Mr.Darshan Bahadure	Admin	Member	9021036511
07	Ms. Janvi Katarmal	Student	Member	9172991993
08	Ms.Nikita Nimje	Student	Member	9890474821
09	Mr.Sudarshan Khandare	Student	Member	9130776166

For any Query and Problem kindly Contact

Dr.Sushma Trivedi

Associate Professor

Preciding Officer

Principal
Nagarjuna Institute of Engineering
Technology & Management