



College Code - 4192

Maitrey Educational Society

Nagarjuna

Institute of Engineering, Technology & Management
(AICTE, DTE Approved & Affiliated to R.T.M. Nagpur University Nagpur)

Village Satnavri, Amravati Road, Nagpur 440023

Email: maitrey.ngp@gmail.com; Website: www.nietm.in; Phone No. 07118 322211, 12

National Assessment and Accreditation Council

AOAR2020-21

NAAC Criteria-2: Teaching- Learning and Evaluation

Key Indicator- 2.5 Evaluation Process and Reforms

2.5.2

Mechanism to deal with internal examination related grievances is transparent, time- bound and efficient



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Criteria-2: Teaching- Learning and Evaluation

Metric No. 2.5.2

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2.5.2 - Mechanism to deal with internal examination related grievances is transparent, time-bound and efficient.

Examination related grievances are handled by the mentor to make it time bound, transparent and efficient. All the examinations are conducted as per academic calendar. The Institute follows open evaluation system where the examination answer copies are shown to students, the examination marks and experimental grades are displayed on notice boards and the same information is informed to the parents. If the students have any queries then they approach the mentor, the mentor tries to find the solution. The grievances of the students with reference to assessment are made clear by showing his/her performance in the answer sheet. The answer sheet of such student is assessed by the faculty once again in the presence of the student. Any corrections in the total of marks or assessment of answer books as identified by students are immediately done by the faculty members. If the matter still remains unsolved, students and mentor can always approach Head of the Department who solves the matter in consultation with higher authorities if required, the internal marks and grades are to be submitted on-line within a stipulated time frame. Thus, the process of sorting out grievance becomes time-bound and transparent. If the students faced problems in university examination form submission, issue of admission card or any discrepancy in university result, then the students can approach to mentor and the mentor handled the same in an effective way.


Principal
Nagarjuna Institute of Engineering
& Technology & Management

